

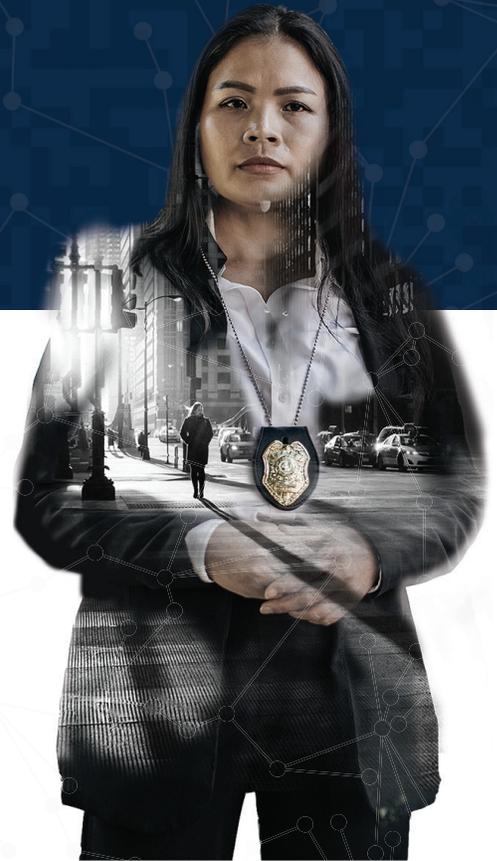
# 2022 PENLINK TRAINING SUMMIT

## EXECUTIVE BRIEF

The 2022 PenLink Training Summit was held on September 20-22 and we welcomed the largest group to date. This year's Summit featured a pre-conference training day, with all new training material taught by PenLink's certified trainers.

Thank you to all of our customers who made the trip to Lincoln, participated in the training, engaged in thoughtful conversations, and contributed ideas to the future of PLX and PenLink.

For those of you who missed it, here's a snapshot of the event.



## GENERAL SESSIONS

### DAY ONE

#### OPENING KEYNOTE

##### LIFE IS A JOURNEY

**Greg Smith**, Executive Director, Kelsey Smith Foundation, and Special Deputy Sheriff, Johnson County Sheriff's Office

Greg kicked off the event with the story of his daughter Kelsey's kidnapping and murder. He highlighted both the law enforcement and community responses to the case and how the experience made a long-term impact on his life. He has since set up the Kelsey Smith Foundation and continued in his fight against wrongdoing by entering the political arena. He served first as a state representative and then as a state senator in Kansas, working to get legislation passed to assist law enforcement in future investigations.

#### PRODUCT SHOWCASE

##### WHAT'S NEW AND WHAT'S AHEAD

**Eric Hunzeker**, Chief Product Officer, and **Kaitlyn Ziola**, Senior Product Manager, PenLink

A hugely popular session each year is this opportunity to listen in on the newest features and enhancements for

PLX and PenPoint, and gain a sneak peek at what's coming. Eric and Kaitlyn shared exciting enhancements for license-plate reader data, cybertips, ride-share files, jail-call files, mapping and animation, image recognition, PLX

Connect, and other functions. The sneak peeks for upcoming projects involved deep search, transcription, and translation services, and so much more that you might have heard about if you had been onsite with us.

#### GENERAL SESSION

##### RISKS AND OPPORTUNITIES TO LAW ENFORCEMENT OF DIGITAL TECHNOLOGY

**Andrew Beet**, OBE, Associate, AT&T

Andy has vast experience as a law enforcement professional, excelling in a wide variety of law enforcement roles. His experience includes time with the UK Metropolitan Police Service and managing communications at Scotland Yard; now, though retired, he leads the National Police Chiefs' Council Data Communications Group Futures Team. His presentation gave us insight into historical, current, and future challenges for investigators, using real-life examples to identify risks, opportunities, and potential solutions.

The sneak peeks for upcoming projects involved **deep search, transcription, and translation services**

# GENERAL SESSIONS

DAY TWO

## DAY 2 OPENING KEYNOTE

**BORDER WARS: BREAKING THROUGH BARRIERS THAT LIMIT PERFORMANCE AND PARTNERSHIP**

**Kumar Kibble**, Former ICE Deputy Director and CEO, GuideQuest

Former ICE deputy director and current leadership coach Kumar Kibble shared key principles related to breaking through barriers to better performance and collaboration.

Kumar's coaching practice is preceded by decades of operational experience as a government and corporate leader. Since graduating from West Point more than 30 years ago, he has led high-performing teams as a military officer, special agent, diplomat, and C-suite executive. He was highly qualified to share best practices for building trusted partnerships and bringing authentic purpose into sharper focus.

## RMS ANNOUNCEMENT

**A NEW ERA IN RECORDS MANAGEMENT**

**Jon Kraai**, Product Manager, PenLink

Jon was joined on stage by Captain Trotter with the Lancaster County Sheriff's Office, and they shared the announcement of the partnership between PenLink and the City of Lincoln and Lancaster County to develop a new records-management system. They described the 35-year relationship that PenLink has with the City of Lincoln—a relationship that essentially started PLX. Looking to the very near future, we are honored to build upon this legacy in creating a state-of-the-art records-management system customized to meet the needs of modern law enforcement and criminal justice professionals.

## FEATURED CASE STUDY

**RUNNIN' AFTER THE DEVIL: STEVEN ELLIOTT**

**Elizabeth Bigham**, Special Agent, and **Meredith Bailey**, Supervisory Criminal Intelligence Analyst, Georgia Bureau of Investigation

Liz and Meredith were a dynamic duo on stage. Their case study detailed a sextortion investigation that went inter-



national, involving multiple minor female victims. Steven Elliott, the perpetrator, victimized at least thirty female minors for years, taunting them and exposing sexually explicit images and videos of them to their friends, family, and communities via various social media platforms. Elliott utilized TOR (The Onion Router) to mask his identity and was successful for years—until these ladies finally caught his one mistake.

## CLOSING KEYNOTE

**SYNCHRONIZING LAW ENFORCEMENT'S EFFORTS AGAINST DEADLY TRANSNATIONAL CRIMINAL NETWORKS**

**Derek Maltz**, Executive Director, Governmental Relations, PenLink, with special guest **Virginia Krieger**, founder of Parents Against Illicit Narcotics

"If you want to connect the dots, you first must collect the dots." A firm believer in the synchronization of law enforcement efforts, Derek Maltz highlighted the criminal activity plaguing our nation and demonstrated how technology can be used to unify efforts and enable agencies to work more efficiently and quickly to combat transnational crimes. Derek brought to the stage a special guest, Virginia Krieger, who shared her story of her daughter, Tiffany Robertson, a victim of illicit fentanyl poisoning. Her story of frustration over the lack of action by legislators to combat this rising issue left everyone with a better understanding of how interagency collaboration is key to success in battling crime in America and beyond.

# BREAKOUT PRESENTATIONS

GIVEN BY THE FOLLOWING AGENCIES

Jacksonville Sheriff's Office  
Indian River County Sheriff's Office

Lathrop Police Department  
Orange County Sheriff's Office  
Elizabethtown Police Department

Los Angeles Police Department  
Galesburg Police Department